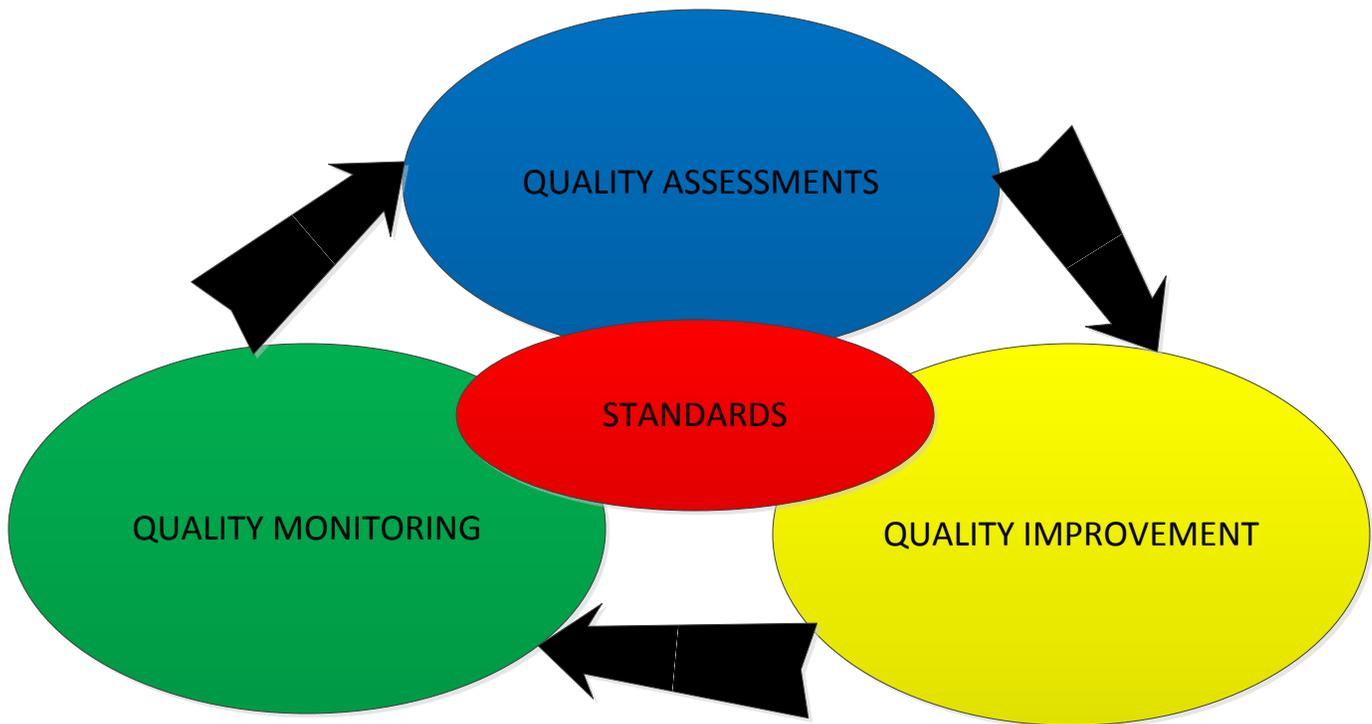


SYSTEMS IMPROVEMENT MODEL



“ NEVER ENDING CYCLE OF
CONTINUOUS IMPROVEMENT”