



Department of
Youth Services

Message from DYS Director Harvey Reed

July 29, 2011

I have been busy visiting DYS facilities and offices. I have been particularly impressed with:

- Invigorated staff
- Familiarity with youth and community services
- Commitment to reentry
- Diversity and experience
- Creativity
- Proactive planning
- Construction progress
- Collaboration and teamwork

I appreciate the open forum for communication at the various DYS locations. A great deal of our agency work requires communication. We communicate with each other to get our jobs done. Supervisors communicate with their staff to manage facilities and offices effectively. All DYS staff communicate with youth as well as stakeholders to make sure that needs are met.

Remember that communication is a two-way street: sharing and listening are both important. Winston Churchill put it this way: "Courage is what it takes to stand up and speak. Courage is also what it takes to sit down and listen."

Thanks for using communication to help our agency thrive.

Harvey J. Reed, Director
Department of Youth Services