

# Director's Monthly Brief

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## Responsible Public Policy

The Department of Youth Services (DYS) touches the lives of thousands of youth in Ohio. Beyond youth in DHS facilities and those on parole, DHS funds and supports over 680 direct service programs throughout the state offering more than 124,000 youth (based on annual program admissions) opportunities and services to effect positive change.



## Bureau of Management Information Systems

The Bureau of Management Information Systems (MIS) is responsible for the planning, management and direction of technology initiatives to support both academic and administrative operations at DHS. This includes hardware and software support, internal and external web hosting, network operations, file server management, application development, systems management, information technology (IT) security, telecommunications and computer data recovery. In short, MIS coordinates technology that is needed to manage DHS efficiently and effectively.

MIS is committed to advancing the integration of technology to benefit students of the Buckeye United School District at DHS. The bureau provides support and maintenance for computers in all classrooms, educational software, interactive whiteboards and career technology support. MIS also provides technological support for reporting to the Ohio Department of Education.

Management by Measurement (MbM) was designed to improve safety and security by utilizing data. This system mines and displays large amounts of data and then distills the information for everyday use as a management tool. Facility Superintendents and others use MbM to conduct site-specific daily trend analysis and problem solving through an easily navigated system. MbM provides detailed information at their fingertips that allows them to make data-driven, strategic and deliberate decisions on all aspects of day-to-day facility operations.

MIS has been sharing IT with other state agencies at no cost. Some of the benefiting Ohio Departments include Rehabilitation and Correction, Developmental Disabilities and Mental Health. To date, the bureau has shared the following major applications:

- Absence Management, a system for tracking staff absences, Workers' Compensation, disability and more
- Person Trak, a personnel tracking system that includes employee grievances, disciplines and investigations
- Central Business Intelligence, a financial reporting and data analysis system that tracks payroll/staffing reports, budgeting and financial projections
- State of Ohio Payroll Planning System, which provides projected payroll expenditures for individual agencies and statewide budget planning

One of the projects currently underway is consolidation of the Juvenile Justice Case Management Systems (JJCMS) databases. MIS is working to consolidate 65 enterprise level databases into a central, single entry point to increase productivity and reduce and eliminate unnecessary and redundant procedures and policies. The net effect will be a streamlined enterprise level workflow, from the committing court level through to parole and after-care.